



**Stan Carey, Chairman**

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November 10, 2017

Members of the Conference:

The 641<sup>st</sup> Meeting Dinner of the Long Island Water Conference will be held:

**When:** Monday, November 27, 2017

**Where:** North Ritz Club  
274 Jericho Turnpike, Syosset, NY  
Telephone No.: (516) 921-4000

**Time:** Meet and Greet Hour\* 6:30 p.m.  
Dinner and Meeting 7:15 p.m.

**Charge:** All Members **\$75.00**

**Speaker:** Joseph Trimachi, Director of Planning  
Nassau County Office of Emergency Management

**Program:** Responsibilities of NCOEM

*\*Meet and Greet Hour will be sponsored by one of the  
Conference's Associate Members.*

Go to [www.liwc.org](http://www.liwc.org) to view utility/non-utility member advertisements

Respectfully submitted,

*Susan L. Jannace*

Susan L. Jannace  
Corresponding Secretary

**Future LIWC Meetings:**

December 19, 2017 – Jericho Terrace, 249 Jericho Tpke., Mineola **Installation/Meeting - (TUESDAY)**  
January 29, 2018 - North Ritz Club, 274 Jericho Tpke., Syosset  
February 26, 2018 - Jericho Terrace, 249 Jericho Turnpike, Mineola  
March 26, 2018 - Woodbury Country Club, 884 Jericho Tpke., Woodbury  
April 30, 2018 - North Ritz Club, 274 Jericho Tpke., Syosset



## **Minutes of the 640<sup>th</sup> Meeting of the LIWC – Monday, October 30, 2017**

The 640<sup>th</sup> meeting of the Long Island Water Conference was held on Monday, October 30, 2017 at the Woodbury Country Club in Woodbury, New York. The meeting was called to order by Chairman Stan Carey at 7:20 p.m.

### **CHAIRMAN'S REPORT**

After the Pledge of Allegiance and a moment of silence observed for the passing of South Huntington Commissioner Dominick Feeney and Sonja Intagliata wife of Franklin Square Commissioner Sal Intagliata. Chairman Carey reported that the October 19<sup>th</sup> symposium was a success and thanked Greg Gordon from Zimmerman for a job well done coordinating the event. Chairman Carey also thanked Mike Levy for his work on the October 3<sup>rd</sup> golf outing also a success.

### **PROGRAM**

The program for the evening was “Tools to Improve Customer’s Understanding and Ownership of Water Usage” present by Shauna Griffin, Regional Manager Badger Meter. Mrs. Griffin gave an overview on Badger Meter options available to assist water suppliers and their customers. The options presented were designed to improve customer service by providing customers with tools to better understand their water usage. Mrs. Griffin noted that a water research foundation survey recently revealed that offering customers a means to better understand their water bills can significantly improve a utilities customer service. One option presented was the use of a smart phone apt that allows customers the ability to view specific information regarding their accounts such as water usage in various time increments. In addition, the apt can be set up with a usage profile that includes specific information affecting usage patterns, such as number of people living in a home or regular hours of irrigation. Mrs. Griffin further explained how the apt can graph data for customers to view thus allowing a better understanding of their detailed usage patterns. The apt can also be programmed to alert customers in the event of a water leak. After Mrs. Griffin finished her presentation she answered question from conference members.

Chairman Carey thanked Mrs. Griffin for her presentation.

### **COMMITTEE REPORTS**

**Regulatory Advisory Committee:** Bob Holzmacher / John Kilpatrick

No Report

**Arrangements Committee** - Sue Jannace

No Report

**Bylaws Revision Committee** - Michael Ingham & John Mirando

No Report



**Minutes of the 640<sup>th</sup> Meeting of the LIWC – Monday, October 30, 2017**

**Comprehensive Planning Committee** - Rich Passariello

No Report

**Drinking Water Standards Committee** - Paul Ponturo

Mr. Ponturo reported on the UCMR 4 monitoring requirements and noted that water suppliers have until December 31, 2017 to enter their required information including a sampling schedule on the EPA Central Data Exchange (CDX) web site. Mr. Ponturo noted that a UCMR 4 training session was held at Pace Analytical on October 24<sup>th</sup> and a second training is scheduled for November 15, 2017 also at Pace Analytical.

**Education Committee** - Joe Baier

Mr. Baier reported that the last workshop on storage tanks had 129 operators attend. He thanked Mike Boufis and the Suffolk County Water Authority for planning and moderating the session.

The next LIWC workshop will be held on Wednesday November 15<sup>th</sup>, at the Garden City Park Fire Department. The topic will be confined space and lock out tag out.

The Next NYSAWWA workshop will be held at Pace Analytical on November 7<sup>th</sup>.

Mr. Baier reported that today 40 Nassau Water Suppliers were present at the Office of Emergency Management (OEM) in Bethpage. He noted that attendance at the session was required by Nassau County Department of Health in preparation for Vulnerability Assessment (VA) and Emergency Response Plan (ERP) submission.

Discussion was held regarding allocation of two water supply representatives to be present at the Office of Emergency Management (OEM) in the event of an emergency.

**Legal Committee** - Mike Ingham

No report

**Health & Welfare Committee** – Joseph Todaro

No report

**Legislative Committee** - Paul Granger / Carmen Tierno

No report

**Membership Committee** - Sue Jannace

No Report



**Minutes of the 640<sup>th</sup> Meeting of the LIWC – Monday, October 30, 2017**

**Program Committee** - Richard Humann

Mr. Human thanked the Badger Meter team for their presentation and noted that anyone interested in doing a 15 to 20-minute presentation at a future LIWC conference meeting please contact him.

**Public Relations Committee** - Dennis Kelleher

No Report

**Water Supply Coordinating Meeting** - Frank Koch / Greg Sachs

No Report

**Young Professionals Committee:** Steven Laun

No Report

**New Business**

Chairman Carey thanked the committee chairman for their reports. Chairman Carey also reminded members that the next LIWC meeting will be on November 27<sup>th</sup> at the North Ritz Club. He noted next month 2018 nominations will be offered. He also thanked our meeting sponsors: Harper Haines for the raffle prizes.

With no further order of business before the Conference, the meeting was adjourned at 8:00 pm.

Respectfully submitted,

Richard Passariello  
Secretary